

## TERMS & CONDITIONS

### DELIVERY & PRICING

All prices stated on this site exclude carriage, which is added at the end of the order.

If your order exceeds £150.00, then you are entitled to free standard delivery.

If your order exceeds £ 75.00, then you are entitled to half price delivery.

### CONTACTING US

You can contact us 24/7 on salesclothesland@gmail.com

You can call us 074 6363 8834 Monday- Friday 9:00- 17:00

Our aim is to get back to your emails and messages within 1-2 working days.

### RETURNS

Any returns must be made and back at our shop 14 days within the receipt of your order. If we do not receive it back within this time we will be unable to give you a refund.

We cannot accept returns if a product/s are inadequate due to faulty of the buyer. For example, wrong sizing, colour, type etc.

We shall only accept returns if a product/s are inadequate due to fault on our behalf. For example, a faulty garment.

The following Goods will not be eligible to be returned pursuant to this clause:

a) Underwear;

b) Any Goods which have, as their function, the protection of health and safety and/or the hygiene of the wearer. By way of (non-exhaustive) examples, high visibility garments, earplugs, face masks and goggles.

d) Any modified goods.

The Returned Goods must not have been worn (including tried on) and must be returned in their original unopened packaging;

### PAYMENT

We require payment in full before production of orders. Goods will not be completed or dispatched until payment is complete.

**PLEASE NOTE THAT BY PLACING AN ORDER WITH CLOTHESLAND, YOU HAVE AGREED TO OUR TERMS AND CONDITIONS.**

## OUR COOKIE POLICY

### COOKIES WE USE ON OUR WEBSITE

1. Cart ID A unique identifier for the user's cart is tracked by cookie. The cart information is stored in the database.

2. Authentication Cookie An authentication cookie for the admin section. We only track user account details to show the appropriate admin pages and data for the logged in retailer. We don't record user account information for any other purpose.

3. Local Storage to store filter states Used on the filter page so when you click back on a product page it knows which filters you had prepopulated last time. We don't track any personal data using local storage.

4 Load Balancer Cookie This cookie is essential to help ensure that the website loads efficiently by distributing visits across multiple web servers. This cookie does not contain any personal information, and only lasts for the duration of your visit, being deleted as soon as you close your web browser.

5. Google Analytics This cookie allows us to count page visits and traffic sources so we can measure and improve the performance of our site using a service provided by Google Analytics. We also implement Google Demographics and Interest Reporting to better understand the browsing habits, interests and demographics of our visitors. For more information about Google's privacy policy, please see [www.google.com/intl/en/policies/privacy](http://www.google.com/intl/en/policies/privacy) Visitors can opt-out of Google Analytics for Display Advertising and customize Google Display Network ads using the Ads Settings, see <https://www.google.com/settings/ads>. Additionally visitors may wish to use the Google Analytics Opt-Out Browser Add-on found at <https://tools.google.com/dlpage/gaoptout/> If you don't want to receive cookies, it is possible to modify your browser so that it notifies you when cookies are sent to it, or you can refuse cookies altogether. You can also delete cookies that have already been set. If you wish to restrict or block web browser cookies which are set on your device, you can do this through your browser settings (the help function within your browser should tell you how). Alternatively, you may wish to visit [www.aboutcookies.org](http://www.aboutcookies.org) which contains comprehensive information on how to do this on a wide variety of desktop browsers. By continuing to use this website without making any such modifications to your browser, we will assume an implied acceptance of their use.